









### Introduction

This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.

- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App



 $Please \ visit \ www.oticon. global/connectivity for more \ details on compatibility, or see the \ description for Oticon ON \ App on the \ App \ Store @ \ and \ Google \ Play^m.$ 

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### How to pair iPhone with Oticon Opn



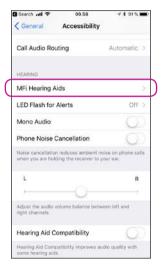
**Enter Settings**Find the Settings icon on iPhone.



Select General



**Select Accessibility** 



Select MFi Hearing Aids



Ensure Bluetooth is on



iPhone will now search for hearing aids

Open/close the battery door on the instruments so iPhone can recognize them.



Select the hearing aids once available



Confirm the Bluetooth pairing request: once for each hearing aid

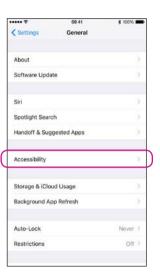
### Hearing aids as the default audio output



**Select Settings** 



**Select General** 



**Select Accessibility** 

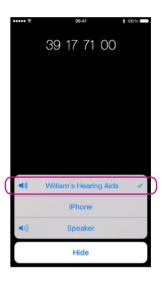


Hearing Aids
 Audio Routing









1. Call & Media Audio

#### 2. Always Hearing Aids

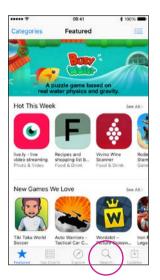
#### Verify

When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).

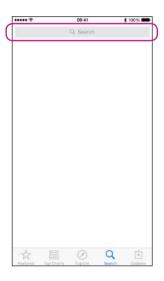
### Install Oticon ON App



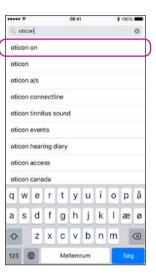
Find the App Store icon



Select Search



Type "Oticon"



**Select Oticon ON** 



Select the Download icon



Installing

### First time use



**Start Oticon ON App**Once installed, Oticon ON
App can be started from
the home screen.



First time use
When started for the first
time, you should allow
for access to location and
for notifications, for best
possible functionality.



Tutorial

The first time Oticon ON App is started, a short tutorial is shown.

You can close the tutorial with the "X" button.

### Home screen functions



**3D Touch** 

Press and hold the Oticon ON App for instant access to programs.



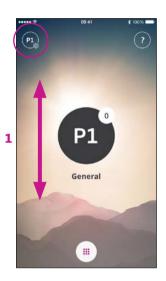
#### **Lost connection**

The red dot on the Oticon ON App notifies about lost connection(s).

### Select programme/volume and mute



### Start the Oticon ON App



#### Volume

Once started, Oticon ON App will show the current programme and current volume.

To adjust the volume, simply swipe your finger up or down while touching the screen (1).



#### L and R volume

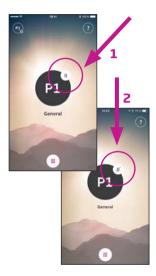
If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.



#### **Select Programme**

Touch the active programme to open the programme selector (1).
Select the programme you want (2).

Note: The number of available programs is determined by your hearing care professional.



# **Mute hearing aids**Briefly touch the volume indicator to mute the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

### Select/adjust programme with Tinnitus relief sounds

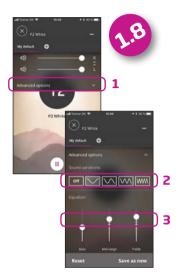


Select Programme with relief sounds
If available programs with Tinnitus relief sounds are named T1 etc. (1).



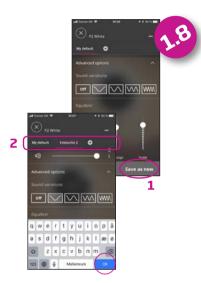
Adjust Tinnitus relief sound level

The level/volume of the Tinnitus relief sounds can be adjusted through the secondary functions (2). The levels can be adjusted independently left and right (3).



## Adjust Tinnitus relief sound - advanced

Select advanced options (1) to select sound variations (2) and adjust equalizer (3).



Individual preferences can be saved - press save as new (1) and name your favourite (2).



You can edit the name of the favourite (1 and 2) or delete the favourite (3).

### Listening to the TV (requires TV Adapter 3.0)



**Select Programme** 

Touch the active programme to open the programme selector (1).

Select the TV programme (2).

Note: The number of available programs is determined by your hearing care professional.



**Mute hearing aids**Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



**Secondary functions**Touch the settings indicator
(A) to access the secondary
functions related to the
active programme.

Here, you can regulate the level of the streamed TV/ audio signal (1).

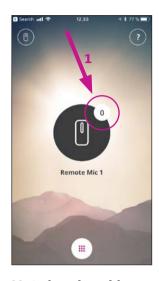
### Listening to the Remote Microphone (requires ConnectClip)



**Select Programme** 

Touch the active programme to open the programme selector (1).
Select the Remote Mic (2).

Note: The number of available programs is determined by your hearing care professional.



**Mute hearing aids**Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



Secondary functions

Touch the settings indicator (A) to access the secondary functions related to the active programme.

Here, you can change level of the streamed signal (2).

### Live Listen/sound from iPhone to your hearing aids



#### **Select Programme**

Touch the active programme to open the programme selector (1).
Select the Microphone programme (2).

Note: The number of available programs is determined by your hearing care professional.



### Position iPhone near sound source

Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

Note: First time you use live listen - you need to allow access to the microphone.



#### Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

### Connecting to the Internet/IFTTT

#### Introduction

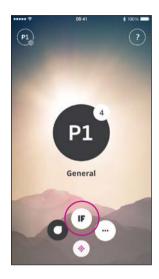
You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

Using IFTTT, you can automate everyday activities - like turning on the lights - by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

The possibilities are endless!

Please visit www. oticon.global/solutions/ accessories/oticon-on/ for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.



**Connect to IFTTT**Select the IFTTT main feature.



**First time set-up** Select Get started.



Select Sign up now (1) or use an existing Facebook® or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

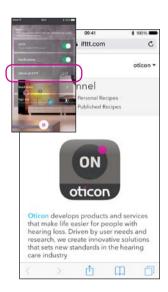


#### **IFTTT**

If the IFTTT option is turned off, IFTTT events are not active.

#### **Notifications**

If OFF, then no notifications can be seen on the notification screen on iPhone.



#### Oticon at IFTTT

A direct link to the Oticon channel on IFTTT.



#### **Read more**

A direct link to www. oticon.global/solutions/ accessories/oticon-on/, where you can find much more information about Oticon ON App and IFTTT.



#### Sign out

Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

### Secondary functions



#### Settings

Press the settings icon to access the secondary features of the Oticon ON App (1).

#### **Battery status**

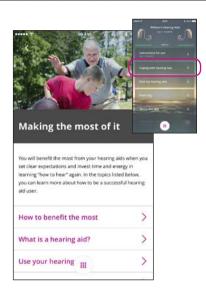
A visual presentation of the battery status of both the left and the right hearing aid (2).





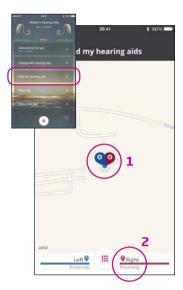
#### Instructions for use

The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.



#### Coping with hearing loss

The app includes information and advise on how to make the most out of living with a hearing aid.



#### Find my hearing aids

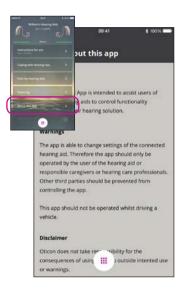
The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.



#### **Event log**

The app includes an overview of recent events registered. If e.g. a warning is heard - it can be found, and replayed from the event log.



#### About the app

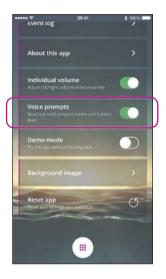
Warnings and disclaimers.

### Secondary functions



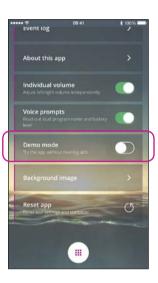
#### Individual volume

This option enables separate volume control for left and right hearing aid.



#### Voice prompts

If the Voice prompts option is turned on, you will hear the programme name and battery status in your hearing aids.



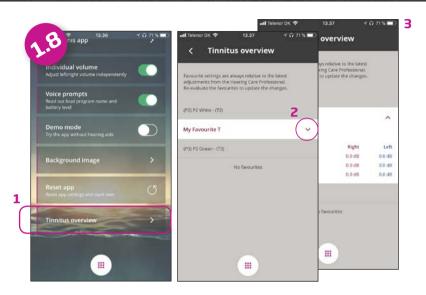
#### Demo mode

This option enables you to try the app without having your hearing aids connected to iPhone.



#### **Background image**

The background image on the main view can be customized.



#### **Tinnitus overview**

Select the overview (1) for access to available userdefined Tinnitus settings (2).

The detailed information (3) can be used by the hearing care professional to create a new and permanent tinnitus program.



#### **Reset app**

Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids

### Apple Watch



#### **Apple Watch**

The app includes an Apple Watch extension, which enable Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume – using the crown on the Apple Watch.



Adjust volume



Hearing aids status



Mute hearing aids



Select program

